

Touch Kitchen Video Screen



Formerly known as Touch Kitchen Sales Viewer this app has been rebranded and improved for Touch Version 9.0.031 and above. The release date is 27/02/2017.

Features and Improvements are as follows:

- New KVS installer available that creates only the files required to run KVS on the kitchen screen terminals.
- New licence module added to Touch, only terminals licenced for KVS will export the KVS data to the screens.
- New section added to the Remote Printer settings in Touch with tick boxes to select which remotes should output to the KVS screens.
- New settings button added to the KVS screen to make setup simple, this replaces the kitchensalesviewer.ini file required in previous versions.
- New option for setting the background and text colours for away items to make them stand out clearly.
- Tabs now change colour to match the course colours, the outline of the box will show in the colour of the course it is currently on.
- Configurable number of checks can now show on the KVS screens to allow for more checks to show on bigger screens.

Setting up KVS (Touch settings)

- Make sure the master Touch folder is shared with full read write permissions.
- All Touch terminals need to be licensed for KVS (this is currently a free module)
- System setting 'Export Remote Tickets to the Kitchen Video System' set to YES
- Go into the remote printer settings and tick the right hand KVS box for the remote printers that should output to the KVS screens.

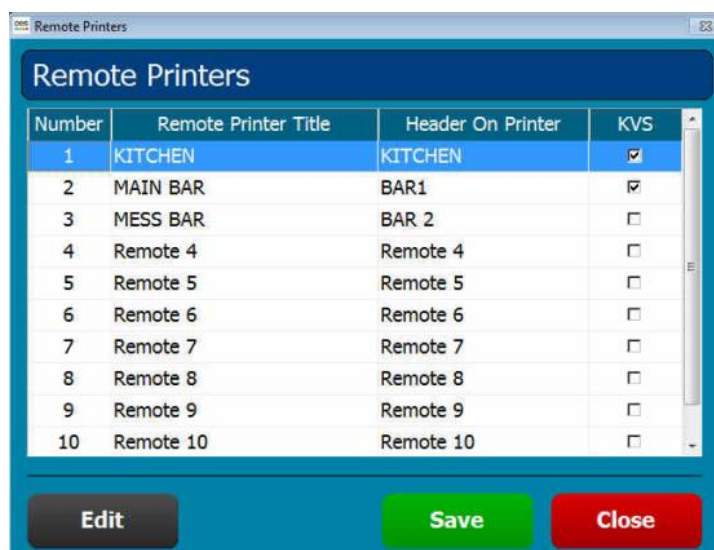
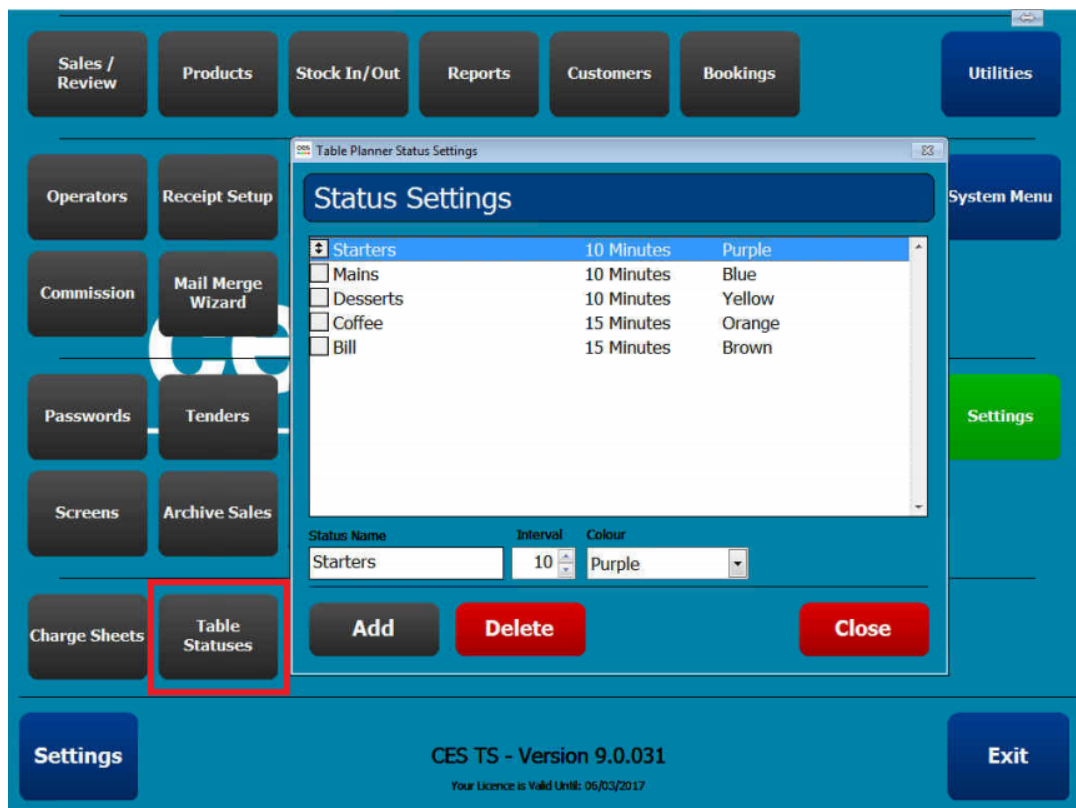


Table Statuses

- Go into back office settings/ Charge Sheets/Table Statuses and set up the table statuses as required. These statuses are used for the courses in KVS.



KVS Settings (KVS screen settings)

- Download the KVS installer from the CES website
- Run the installer it will create a folder C:\TouchKVS and a desktop shortcut.
- Click on the desktop shortcut the box below will appear to set the path to the master tills \Touch\Data\ folder, set the path and press the Save button



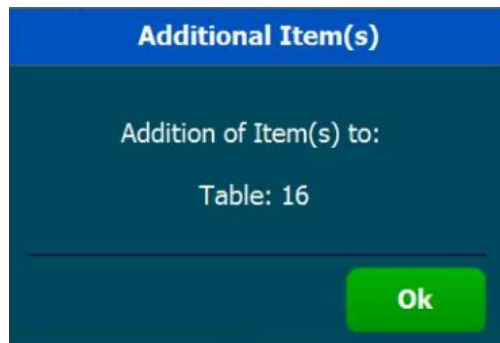
- After pressing save on the KVS Path Setting the screen below will show (assuming the 'Master Touch Folder' is shared correctly and path has been entered correctly).



- Press the blue Cog button to access the settings page

- **Suppress 'Add On' Messages**

Tick the box if you do not wish the message below to appear on the screen when new orders are added.



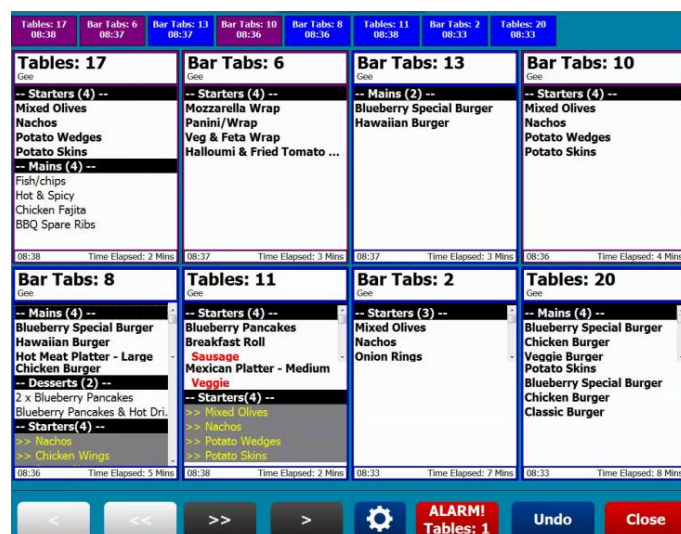
- **Suppress 'Void' Messages**

Tick the box if you do not wish the message below to appear on the screen when items are voided for current orders.



- **Columns** – To set the number of checks across the screen
- **Rows** – To set the number of rows required (bigger screens can be set to show more if required).

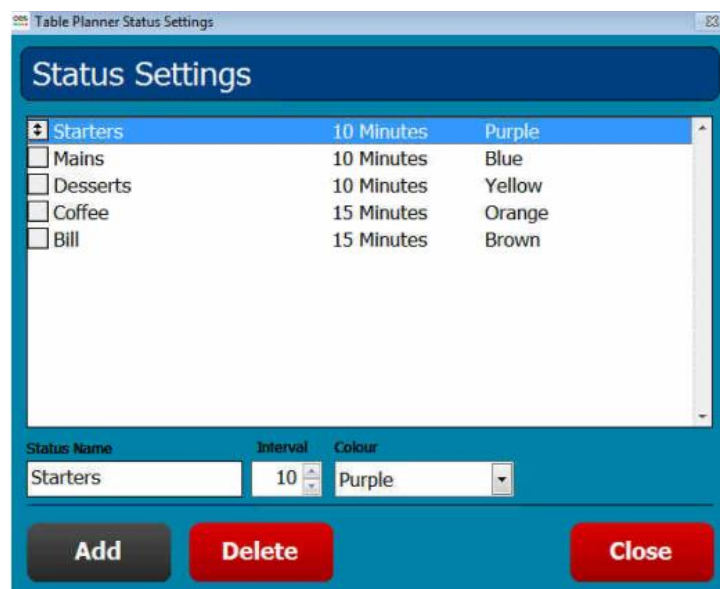
Below shows how the KVS screen will look with the default setting with 4 columns and 2 rows.



Below shows how the KVS screen will look set with 4 columns and 3 rows



- **Remote Printers** – Set the remote printer (or printers) to output the individual screen.
For example if Remote 1 is for Starters, Remote 2 is for Mains and Remote 3 is for Desserts, To set the screen to only show starters only set it as '1',
For starters and mains to show set it as '1, 2'
- **Default Course** – If no course has been added when entering the order on the till the KVS screen will use the default from this setting.
This uses the course settings in Touch as below, so if set to 1 the default course in this example would be starters



- Away items – Text Colour
- Away Items – Back Colour

See example below showing the result of setting the Text colour to Yellow and the Back Colour to Grey.

Bar Tabs: 8	Tables: 11
Gee	Gee
-- Mains (4) --	-- Starters (4) --
Blueberry Special Burger	Blueberry Pancakes
Hawaiian Burger	Breakfast Roll
Hot Meat Platter - Large	Sausage
Chicken Burger	Mexican Platter - Medium
-- Desserts (2) --	Veggie
2 x Blueberry Pancakes	-- Starters(4) --
Blueberry Pancakes & Hot Dri.	>> Mixed Olives
-- Starters(4) --	>> Nachos
>> Nachos	>> Potato Wedges
>> Chicken Wings	>> Potato Skins
08:36 Time Elapsed: 6 Mins	08:38 Time Elapsed: 3 Mins